KE SKYNEWS

Date: July 23, 2025



Notice of Pre-automatic Cancellation of Waitlisted Segments for GDS booking

Please be informed that the KE waitlist(HL, HN, TL, TN, GL) will be automatically canceled if the seats are not confirmed until 26 hours before the flight departure.

1. Policy

- Waitlisted segments will be automatically canceled at 26 hours before the Flight departure
- Please note that If the ticket is associated with waitlist segments, the segments will not be canceled.

2. Requests for the Travel Agencies

- SSR elements will be updated to PNR when the waitlist segments are made.
 Please inform the passengers that if the waitlist segments are not confirmed by 26 hours before the flight departure, the segments will be canceled.
 "KE WAITLIST SEG CANCELS 26HR BEFORE DEP"
- If the PNR created GDS other than Amadeus, the canceled segments will remain as HX segments. Please delete the HX segments.

